

Instructions for a rectification request

If you have any comment to make regarding this invoice, please get in touch with us in order to check for a possible invoicing error, by using the contact information provided on the invoice. If, after a clarification, you are still dissatisfied with the invoice, you may apply for a revision to it by lodging a written rectification request. You have the right to seek a revision, if the invoice is addressed to you and the invoice has an immediate impact on your rights, obligations or benefits.

Period for rectification request

The rectification request must be delivered in time to reach the authority at the latest by the 30th day from when you received the invoice. The invoice is deemed to have been delivered on the 7th day after posting it, unless there is proof to the contrary. The date of arrival of the invoice is not counted in the period of the rectification request. If the last day of the term for the rectification request is a religious holiday, Independence day, 1st of May, Christmas Eve or Midsummer Eve or a regular Saturday, the period for the request continues until the first workday thereafter.

Contents of the rectification request

Include in the rectification request your name, identity code, contact information, the number of the invoice to be rectified, the revision you require and the grounds for your request. Append the documents you are referring to, unless you have submitted them already earlier. If you have appointed a legal representative or agent to speak for you or if the rectification request has been drafted by a third party, also indicate the name and contact information of this person.

Authority for rectification request

Address the rectification request to the Board of the Community of Municipalities of the Hospital District of Northern Savo to the address: Pohjois-Savon sairaanhoitopiiri, Kirjaamo, PL 100, 70029 KYS or by email kirjaamo@kuh.fi.

Processing of the rectification request is free of charge for you. Rectification for an invoice cannot be made by appealing to the Court of Justice. The right for a rectification request does not apply to an invoice made in accordance with the client's ability to pay.